








· GREAT GROUNDS ·

COFFEE SHOP

Great Grounds Customer Comments

Facebook, November 10th

Comment Type	Customer	Comment	Resources/ Information	Response
Positive feedback	Daniela Rosas	I am SO happy that it's holiday flavor time at Great Grounds! Love, love, love your gingerbread latte! Makes me want to curl up with my drink and a good book in front of the fire.   		Thank you so much, Daniela. We're so happy you're enjoying our coffee. Gingerbread latte is becoming a people's fave here.. A good book in front of the fire sounds great 🥰
Question	Bruce Tang	I'm trying to reduce the amount of sugar in my diet. Can you tell me which Great Grounds' drinks are low sugar or sugar-free?	Detailed information about the nutritional content in all Great Grounds' beverages: <a href="http://www.GreatGrounds.com/NutritionalFacts">www.GreatGrounds.com/NutritionalFacts</a>	Hello Bruce, of course. We would usually recommend espresso and Americano drinks for that purpose. However, many other drinks on the menu are also great options for low or no sugar diets. Here's a link to our nutritional facts page for more information <a href="http://www.GreatGrounds.com/NutritionalFacts">www.GreatGrounds.com/NutritionalFacts</a>  We hope to see you soon.
Negative comment	Imani Moore	What's up with the hike in Great Grounds' prices?! I used to be able to get my daily medium mocha for \$4. Now it's \$4.25! That's really going to add up over time . . .  	In response to a recent coffee shortage, Great Grounds has had to increase prices.  Promotional code for half off one beverage:	Hello, Imani. We're not so happy about the price increases as well because of the way it affects our patrons. Recently, there has been a shortage of coffee beans that lead to this price increase.  Please accept our heartfelt

			HALFOFF	apology for that. Here's a promotional code you can use the next time you buy a drink at our store for 50% off. HALFOFF
--	--	--	---------	--